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### **Criterion 5 – Student Support and Progression**

5.1.4 The Institution Has A Transparent Mechanism For Timely Redressal Of Student Grievances Including Sexual Harassment And Ragging Cases

Proof Of Implementation Of Guidelines Of Statutory And Regulatory Bodies



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#### Implementation of guidelines of statutory and regulatory bodies

#### A. Implementation of guidelines of students' grievance redressal cell

Students' Grievance Redressal Cell: Formation as per UGC regulation 2019 and its objectives



GOVERNMENT OF WEST BENGAL OFFICE OF THE PRINCIPAL DARJEELING GOVERNMENT COLLEGE DARJEELING-734101 Phone:0354-2254078 0354-2254019 Fax :0354-2254078 Email dgc.principal@gmail.com

#### Students' Grievances Redressal Cell (SGRC)

#### Right to be heard and treated without bias.

Darjeeling Government College has constituted Students' Grievance Redressal (SGRC) Committee as per the guidelines set by the University Grants Commission (Redress of Grievances of Students) Regulations, 2019 published vide Notification F.No. 14-4/2012(CPP-2), dated 6.5.2019 act 3391 and University Grants Commission (Redressal of Grievances of Students) Regulations, 2023. It aims at effectively addressing and resolving grievances of the students on various academic and non academic concerns. All students of DGC have equal access to the Students' Grievance Redressal Committee to voice their concerns on the following matters.

- Academic matter within the purview of the college (classes, classrooms, library etc.).
- Scholarship issues
- Discrimination issues based on caste, creed, religion, language, ethnicity, gender or disabilities.
- Basic infrastructural issues.

#### The college has a zero tolerance policy for any form of grievance.

#### Objective:

- · To redress the grievances reported by the students in a judicious and transparent manner.
- To help the students to express their genuine grievance without any inhibition and to timely redress it
- To develop and maintain a conducive educational atmosphere in the college to uphold the dignity of the students.

#### Procedure for voicing the grievance.

The grievance form may be downloaded from the website or procured from the college office.

The form may be dropped in the Grievance box installed in front of the main college entrance.

May be reported directly to the committee members in a written form.

Nicha Tamang Convenor.

Convenor, Students Grievances Redressal Committee Darjeeling Government College Officer in Charge Darjeeling Government College Darjeeling



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Darjeeling - 734 101, West Bengal, INDIA.

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#### Mechanism of Grievance Redressal and Policy Guidelines



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Students' Grievances Redressal Cell (SGRC)

#### Mechanism of Grievance Redressal:

The complaint box shall be unlocked in the presence of convener or any two members twice a month. The grievances are redressed on priority basis depending on the seriousness of the issue. The committee tries to redress the issue at the earliest. In all cases the aggrieved student is informed of the measures taken. The departmental issues/grievances are to be settled at the departmental level. In case the complainant is not satisfied then he /she may lodge a written grievance with the College Students' Grievance Redressal Committee. The basic aim of the committee is to look into the complaint/grievance lodged by any student, and judge its merit in a strictly confidential manner. The Grievance Redressal Committee shall communicate its decision within fifteen days of receipt of the complaint. The committee shall meet every three months or as and when the need arises. Moreover, the committee shall hand over those issues that come under the ambit of other committee for justifying the issue and work in tandum with the concerned committee.

The grievances concerning to sexual harassment/assault and ragging shall be dealt by the respective committees and does not come under the purview of the committee. The committee shall not deal with the cases beyond its jurisdiction.

#### **Policy Guidelines:**

The committee shall redress the complaint received as per the set guidelines of the UGC. On receipt of the complaints from aggrieved student/students the committee shall convene a meeting with the aggrieved student and the accused (if any) and shall hear and judiciously settle the grievance as soon as possible. The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be five. In considering the grievances before it, the SGRC shall follow principles of natural justice.

The decision of the committee shall be final and any appeal against the decision shall not be entertained. However, the committee welcomes any suggestion/suggestions for improving the academic ambience of the college. The committee shall send its report with recommendations, if any, to the competent authority of the institution preferably within a period of 15 working days from the date of receipt of the complaint as per the notification of UGC. In case of any false or frivolous complaint, the chairman may order appropriate action against the complainant.

On the request of the complainant or otherwise, depending upon the severity of the grievance, a disciplinary action is liable to be taken against the accused. It may be warning, written apology, bond of good behavior, adverse remarks in the report, debarring entry into a hostel/campus, suspension for a specific period of time, debarring from holding posts such as class representative or in worst situation even expulsion as deemed suitable subject to approval to competent authority. If, at the culmination of the proceedings before it, the Committee is satisfied that the complainant has knowingly brought false charges against any person. The committee shall take the same disciplinary action stated above.

In case of Non-Compliance with the recommendation of the Students' Grievance Redressal Committee, the committee shall take necessary and appropriate action as per the set regulations of UGC till the accused complies with these Regulations to the satisfaction of the Committee. The cases beyond the capacity of the committee shall be reported to the higher authority for necessary action

Nisha Tamang

Convener, Grievances Redressal Committee Darieeling Government College Officer in Charge Students Darjeeling Government College Darjeeling



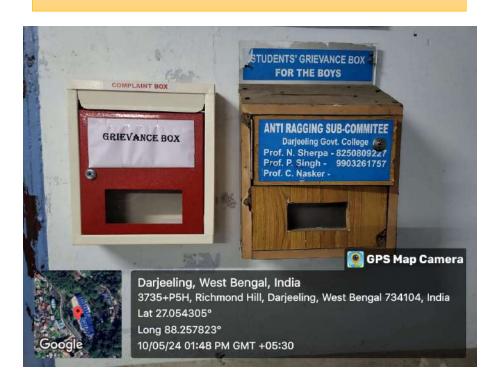
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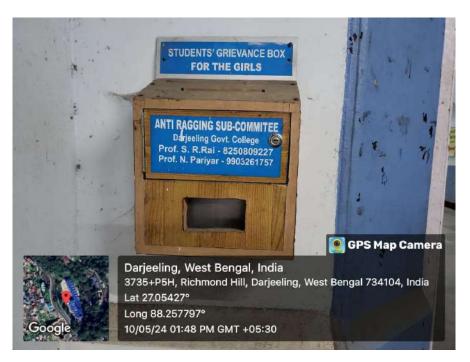


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#### **Drop-box for students to submit grievances**







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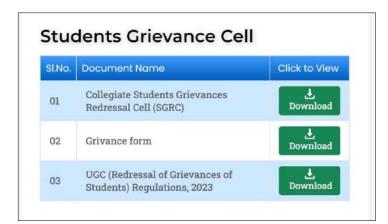
Phone / Fax : (0354) 2254078 (0354) 2254019 Email : dgc.principal@gmail.com

#### Online procedure

#### Institutional website link for submission of grievances:

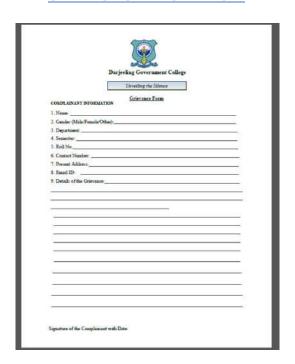
http://www.darjeelinggovernmentcollege.com/students-grievance-cell.html

http://www.darjeelinggovernmentcollege.com/userfiles/file/Grivance%20form.pdf



Students's Grievance Cell Details as displayed in college website

#### **GRIEVANCE FORM FROM WEBSITE**





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#### Annual Reports of Students' Grievance redressal Cell during last 5 years 2018-2023

Annual Report: 2018-19



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Phone:0354-2254078 0354-2254019 Fax :0354-2254078 Email dgc.principal@gmail.com

Memo No

Date:

Students' Grievances Redressal Committee (SGRC)

Annual Report 2018-2019

SGRC, Darjeeling Government College provides a sound platform for students to voice their complaints in a free environment. The Students' Grievance Redressal Committee was formed in 05/05/2018 as SC/ST/OBC Minority and Students' Grievance Redressal Committee with the following members:

Prof Rujas Yonle of the Department of Zoology and Prof. Binay Barman of Bengali Department as Jt.Conveners. The Committee members were Professor Amarjeet Tamang of Mathematics, Prof. Kishore Biswas of Botany and Prof. Banani Dutta of Mathematics department. The committee met on 23/5/2018 to keep the students abreast about the functioning of the Committee. The members felt the need of organizing an awareness programme on the procedure for addressing the grievance of the students. Subsequently it was decided by the committee to organize a basic programme for the 2nd year students on the mechanism to redress the grievance and the functioning of the committee. The program was held on 04/06/2018 from 11 am in the seminar hall with the convener, Prof Rujas Yonle highlighting the functioning of the committee, the procedure to file a complaint if any and the redressal mechanism.

Convenor, Students Grievances Redressal Committee Darjeeling Government College Officer in Charge Darjeeling Government College Darjeeling





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Annual Reports: 2019-20, 2020-21, 2021-22



#### GOVERNMENT OF WEST BENGAL OFFICE OF THE PRINCIPAL DARJEELING GOVERNMENT COLLEGE 'DARJEELING-734101

Phone:0354-2254078 0354-2254019 Fax :0354-2254078

Email

dgc.principal@gamil.com

Memo No:

Date:

#### Students Grievances Redressal Cell (SGRC)

#### Annual Report 2019-2022

The grievance committee is formed with the goal of resolving student grievances. To create a conducive atmosphere and to ward off any harassment students sensitization hold prime importance. A meeting of the students' grievance redressal committee was held on 20/09/2019. The committee discussed in length the reason for the non receipt of any complaint/ suggestion by the students. Hence the committee organised awareness programme on the different issues for the redressal of grievance in the month of September with the new 1sr year students so that the students become aware of the grievance redressal system.

Due to Covid 19 Pandemic and the imposition of lockdown the committee could not hold any meeting in 2020 as a result all the activities were stalled.

The academic session 2021-2022 was also disrupted partially due to Covid lockdown. The committee organized the first meeting after the pandemic on 11/11/2021to discuss reaching out to the students. Subsequently the committee was able to organize a programme on 19/11/2021 but the attendance of the students was feeble.

The annual meeting was held on 11/4/2022 in the ante chamber of the Principals' office at 2pm. The members discussed about the functioning of the committee. The complaint/suggestion box was unlocked only to learn that the there was no complaint dropped.

Convenor,

Students Grievances Redressal Committee Darjeeling Government College Officer in Charge Darjeeling Government College Darjeeling





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Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax : (0354) 2254078 (0354) 2254019 Email : dgc.principal@gmail.com

Annual Report: 2022-23



#### GOVERNMENT OF WEST BENGAL OFFICE OF THE PRINCIPAL DARJEELING GOVERNMENT COLLEGE DARJEELING-734101

Phone:0354-2254078 0354-2254019 Fax :0354-2254078

Email dge.principal@gamil.com

Memo no.

Students Grievances Redressal Committee (SGRC)

#### Annual Report 2022-2023

The Committee (SGRC) is committed to follow the new guidelines issued by University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 in supersession of the University Grants Commission (Redress of Grievances of Students) Regulations, 2019 in letter and spirit. In view of the non receipt of the complaint, the committee met on 10.11.2022 at 2pm in the ante chamber of the principal's office to discuss the importance of organizing awareness /sensitization programme for the students. The meeting was chaired by the Officer- in Charge, Dr. Prajwal Chandra Lama. He stressed the need of redressing the grievance of the students and to make them voice their grievance in a free and secure atmosphere if they have any.

On 12/06/2023 at 12 noon another meeting of the Committee was convened at the Ante Chamber of the Office of the Principal, DGC, to discuss the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023. The members discussed in length the implementation of the new regulations. The University Grants Commission (UGC) has introduced the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 to simplify and improve the mechanism for handling student grievances. The new regulations supersede the University Grants Commission (Redress of Grievances of Students) Regulations, 2019, and require all higher education institutions to establish a Students' Grievances Redressal Committee (SGRC) and appoint Ombudsperson(s) at the university level. These regulations have been revised in line with the National Education Policy (NEP) 2020. The new regulations aim to provide an additional forum for redressal of complaints against caste-based discrimination. However, they do not replace the other regulations and guidelines issued by the UGC to ensure that no student is discriminated against based on their caste, creed, religion, language, ethnicity, gender, or disabilities. To make the new regulations inclusive, the UGC officials have ensured that the grievance committees have representation from women, SC, ST, and OBC members. This was not provided for in the previous regulations. The committee decided to co-opt the members as per the new regulations. The meeting ended with a vote of thanks to the chair. The SGRC, DGC is committed to create informed students capable of addressing their rights, voice their grievance at the same time committed to discharge their duty sincerely.

Convenor, Students Grievances Redressal Committee Darjeeling Government College

Officer in Charge Darjeeling Government College Darjeeling





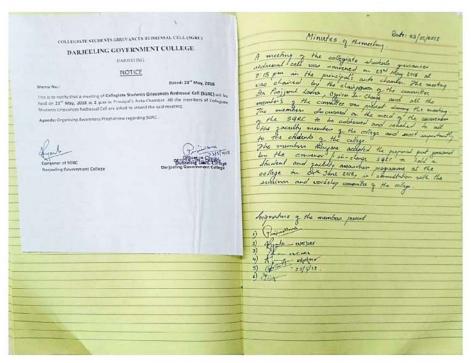
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#### Minutes of the Meetings Held by Student Grievance Redressal Cell



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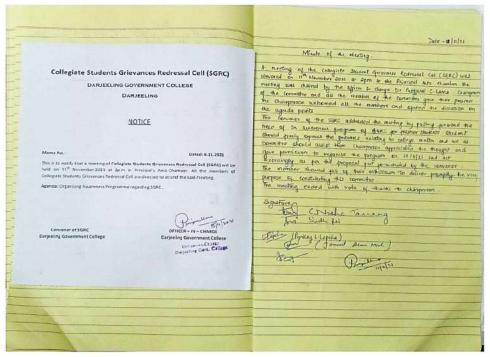
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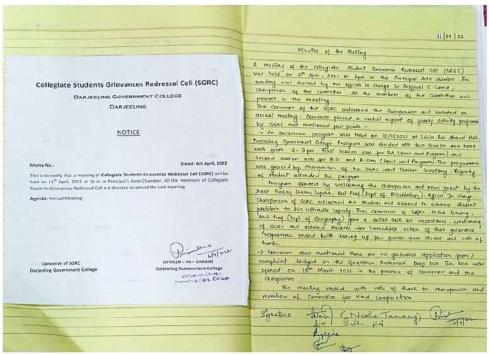


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#### More Minutes of the Meetings Held by Student Grievance Redressal Cell







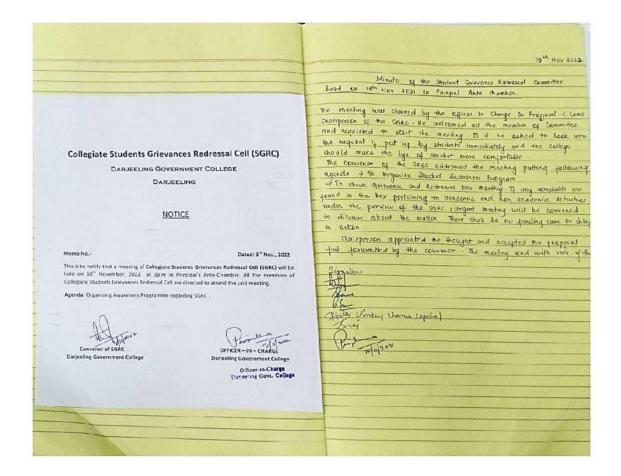
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#### More Minutes of the Meetings held by Student Grievance Redressal Cell





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**Timely Redressal of Grievances** 

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annual meeting convenor placed a verbal expect of yearing activity perferment
by sake and remironed per points -
of An awareness program was held on 19/11/2021 at Labla Rai Abasid Hall-
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each from 12-2 pm Trast session was for BA (Hons and Purgram) and
second number was for Bisk and bicom [About and Program]. The programme
was graced by Champerson of the SERC sound Teacher Secretary Najorty
of sladent attended the progress
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of same assured students for translater action of their gurevance
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Signature	
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Ryels.	20.8 2023

In meetings conducted by Grievance Redressal committee, it is mentioned that the committee opened and checked the grievance redressal box from time to time but no grievance was submitted. Above are samples of such mentions.



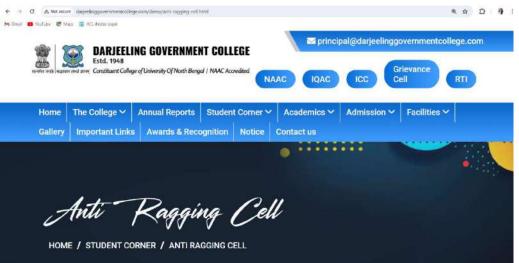
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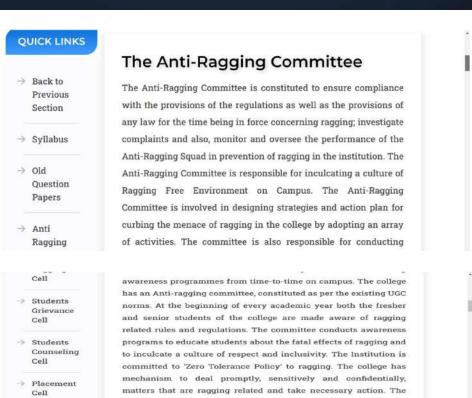


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#### B. Implementation of guidelines of Anti-Ragging Committee





committee functions actively; and fortunately, Darjeeling

Government College do not have any recorded case of Ragging. The

campus is ragging free.



Skill

Development

Program

Improllera



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Policy Guidelines followed by Anti Ragging Cell

# The anti-ragging Committee/Squad will be guided by:

SI No	Document Name	Click to view
01	SUMMARY OF UGC REGULATIONS	<u>↓</u> Download
02	Regulations on Curbing the Menace of ragging in HEI-2009	Download

### WEBSITE LINK FOR ANTI-RAGGING CELL:

http://www.darjeelinggovernmentcollege.com/anti-ragging-cell.html

#### LINK FOR REGULATIONS FOLLOWED BY ANTI-RAGGING COMMITTEE:

http://www.darjeelinggovernmentcollege.com/userfiles/file/summary\_ugc\_regulation.pdf

http://www.darjeelinggovernmentcollege.com/userfiles/file/Regulations on Curbing the Menace of ragging in HEI-2009.pdf





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#### Awareness regarding Anti-Ragging in College Campus











Jupin Maria



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Present Anti-Ragging Committee List as Notified in the college website

### Members of Anti-Ragging Committee (2023-2024)

SI.No	Members	Department	Position
1	Shri. John Kapil Chettri	Assistant Professor, Department of Political Science	Convener / Nodal Officer
2	Smt. Sudha Lama,	Assistant Professor Department of History	Member
3	Dr. Prabír Kumar Sen,	Associate Professor, Department of Chemistry	Member
4	Dr. Rujas Yonle,	Assistant Professor, Department of Zoology	Member
5	Smt. Yashowika Subba,	Assistant Professor, Department of English	Member
6	Dr. Ghambir Dhoj Subba,	Assistant Professor, Department of philosophy	Member
7	Smt. Kesang Sherpa,	Assistant Professor, Department of Botany	Member
8	Dr. Subrata Kar,	Associate Professor, Department of commerce	Member
9	Dr. Shraddhanjali Singh,	Assistant Professor, Department of Hindi	Member
10	Smt. Norjin Tshering Bhutia,	Non- Teaching Staff,	Member



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The college also has an Anti Ragging Squad

#### 

#### **Anti-Ragging Squad**

The Anti-Ragging Squad member work under the supervision and guidance the Anti-Ragging Committee and engage in continuous vigilance places like hostels. canteens, classrooms, other campus spaces and places of student congregation to keep a vigil and prevent the incidences of ragging, if any, and report them if they happen. The squad role is also to educate the students at large by adopting various means about the menace of ragging and related punitive action against students indulging in such prohibited activities. As per the directions of related Anti-Ragging regulations, an Anti -Ragging Squad is constituted with the following faculty members to keep continuous watch and vigil over ragging so as to prevent its occurrence in the premises of the college and hostel.



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Phone / Fax : (0354) 2254078 (0354) 2254019 Email : dgc.principal@gmail.com

List of Members in Anti Ragging Squad displayed in college website

### Anti - Ragging Squad Member.

SI.No	Members	Department	Position
1	Dr. Prabir Kumar Sen	Associate Professor, Department of Chemistry	Member
2	Shri. Nirmal Subba	Assistant Professor Department of Economics	Member
3	Dr. Salim Masud Molla	Assistant Professor, Department of Mathematics	Member
4	Dr. Shraddhanjali Singh,	Assistant Professor, Department of Hindi	Member
5	Shri. Kabi Basnet	Assistant Professor, Department of Nepali	Member
6	Smt. Kesang Sherpa	Assistant Professor, Department of Botany	Member



Jupin Maria



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### The students are instructed to submit anti-ragging declaration at the time of admission

In compliance of the UGC Regulations, it compulsory for each student and every parent to submit an online Anti-Ragging undertaking affidavit every academic declaring year noninvolvement in ragging activities or any other violent form of behavior

# "Ragging is strictly prohibited in and around the campus and hostel."

Students in distress due to ragging-related incidents can contact:

The Officer-in-Charge, Darjeeling Government College

OT

John Kapil Chettri, Nodal Officer/ Convener Anti Ragging Committee Mobile Number: 8967100882

For any other information regarding ragging, please visit the UGC website i.e. www.ugc.ac.in and www.antiragging.in



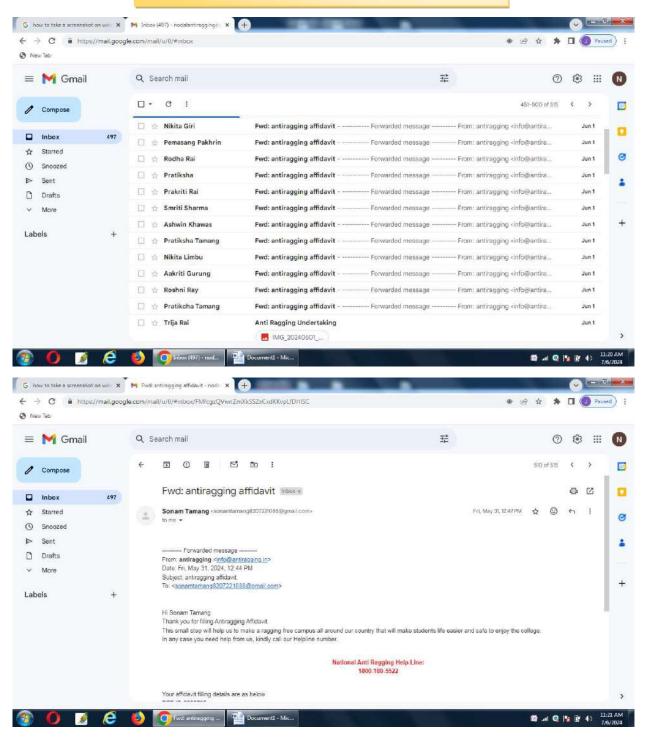
Impirollara



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Sample of anti-ragging affidavit forwarded to anti-ragging nodal officer through email





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#### **Annual Report of Anti-Ragging Committee**



Government of West Bengal
Office of the Principal
Darjeoling Government College
Dargesing-704 101. West Bengal IMDIA.

#### Darjeeling Government College Anti- Ragging Committee Report

The Anti-Ragging Committee is exacutated to casure compliance with the provisions of the regulations as well us the provisions of any law for the time being in force concerning ragging; investigate compliants and also, mentioner and overset the performance of the Anti-Raggin Squal to provision of tragging in the institution. The Anti-Ragging Committee is exponentially for includating a culture of Ragging Free Environment on Compus. The Anti-Ragging Committee is revolved in designing naturelisis and action plan for curbing the menue of tragging in the college by adopting an error of activities. The committee is also responsible for conducting assuments proportions from time to-think on engines. The College Psy adopting and early students found gailty of expectage follows a "Zoo" betalance" policy towards any externor proportion. From time to-think the object between 2 roots of reacting and any students found gailty of expecting to such acts are to be dealt with sweetily. The Committee has a vision to held a single first environment by instilling in the cultaints the values of empetally compared to the value of the value o

- Ragging conditions one or none of any intention by any one conduct or students on:

  Any are of indisciplino, to sing or handling with radiness.

  Any are which is Bley to cause annoyance, have, psychological four or anxiety.

  Any are of financial exploitation or forceful regressioner.

  Any are of financial exploitation or forceful regressioner or thesis to one's physical and mental well being.

  Any act of public insula re-vertal abuse, through words, amults, letters, messages.

  Any act of woneful confinement, kidusopius, moleculus or initialistics.

  Any act of woneful confinement, kidusopius, moleculus or initialistics.

#### OBJECTIVES:

- . To Prohibit, Prevent and Address any and all forms and instances of Ragging in and around the college
- To challenge the students about the debumanizing effects of Ragging.
  To challenge the students about the challengence and punishments emong the students before they are found to be amoughing in each acts.
  To create anyteries shout the consequences and punishments emong the students before they are found to be amoughing in each acts.
  To create all the consequences, vigil over instances of magning so as to prevent its occurrence.
  To promptly and effectively deal with incidents of ragging brought to the notice of the committee.

- To address the complaints received from the students, conduct an immediate enquiry into the racident
  and submit a report to the Anti-Ragging Committee along with the punishment deemed fit for the and submit a report to the Anti-Ragning Committee above with the punishment deemed in for the offenders.

  To converse the procedure of obtaining the online analytisking from all the students of the cellage.

  To conduct Response scalinus, notababays and athese sourcesses programs to orient the students whom the effects and consequences in has on the flay in day lives of both the sterims and the perpentation.

  To provide students with information regarding the contact details of the personally responsible for receiving and responding incomplaints and detenses called.

  To take all necessary measures for the prevention of Regging inside and outside the campos by the student of the college.

  To conduct regular meetings to discuss if any form of Regging is going amosticed.

#### The Anti-Ragging Committee for the Academic Year 2023-2024

SI. No	Name of the Paculty	Designation	Department
1	Dr. P.C. Lamo	Officer-in-Charge Durjecting Government College	Head of the Institution
2	Assistant Professor John Kapil Chettri	Convener and Nodal Officer	Political Science
3	Associate Professor Subman Kar	Member	Commerce
4	Associate Professor Prabir Kumar Seo	Member	Chemistry
5	Assistant Professor Rujas Youle	Member	7cology
6	Assistant Professor Yashowika Subba	Member	English
7	Assistant Professor Gambhir Dhoj Subba	Member	Philosophy
8	Assistant Professor Kesting Sheeps	Member	Botany
9	Assistant Professor Sudha Lama	Member	History
10	Assistant Professor Shraddhunjali Singh	Monther	Hindi
11	Smt. Norjin Tshering Bluttia	Member	Office Staff

The Arti-Ragging Squad member work under the supervision and guidance of the Arti-Ragging Committee and engage in continuous vigidance in places like hostels, contexts, classrooms, other computs spaces and places of student congregation to long a vigil and prevent the incidences of ragging, if any, and report them if they lapper. The space of his side to be obtained the students after place by adopting retries means about the memory of ragging and relocad penintre action against suckens indul ging in each prohibited activities.





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#### **Annual Report of Anti-Ragging Committee**

As per the directions of related Anti-Rugging regulations, an Anti-Rugging Squad is conservated with the following Doubly members to king continuous wards and vigil was regging so as to resent to occurrance in the permiss of the college and horsel.

Anti-Rugging Neural Members.

1. Dr. Paller Korara Sari, Associate Professor, Department of Chemistry—Member 2. Stat. Kith Basses, Assistant Professor, Department of Nepula—Determent States and States Assistant Professor, Department of Fonomies—Member 4. Dr. Salim Moscol Muldi, Assistant Professor, Department of Muldicantis-Mescaler 5. Dr. Shirafabail, Singh, Assistant Professor, Department of Muldicantis-Mescaler 6. Stat. Kernag Shenja, Assistant Professor, Department of Hind Member 6. Stat. Kernag Shenja, Assistant Professor, Department of Bostony—Member 6.

Report

The rollege has an Anti-ragging committee, constituted as part the existing UCC norms. At the beginning of every academic year both for festers and sentor students of the colleges are made aware of ragging related and regulations. The committee conductane awareness grapments or chains at selection state the final effects of ragging and to exclude a culture of respect and inclusivity. The institution is committed to Zezo Tolerone effects of ranging and to exclude a culture of respect and inclusivity. The institution is committed to Zezo Tolerone effects of the respect to the committee that close and the meressary action. The committee functions actively; and functionally. Darposing fivorunness College da not have any reconstant case of Ragging. The company is ranging final.

In compliance of the UCC Regulations, it is compulsory for each student and every portex to submit as online.

Anti-Regung understaking affixed every academic year declaring non-involvement in reguing activities or any
nature violant form of bilancier.

This year the students filled acline Anti — Regging forms as directed by UCC drangely Deline portal

preventing again. Substitute were the entire control to the proof containing reference
member of their affidient to the Nobal Officer's sensit of Anti — Regging Committee of the college.

As per the affiliating calcursity Claiversity of North Bengal) and UCC Guidelines Anti-Rugging day son observed in 12th August, 2023 and Anti-Rugging Awareness Work was observed from 12th August, 2023 and 18th August, 2023, Various programs was organized during this week.

Screening of whole filts on angung and the consequences.

Awareness tables on Rugging.

Paviar making correptions

Estays writing consequences.

Stepan witting consequences.

Interactive associous with the analous.

















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#### **Annual Report of Anti-Ragging Committee**

Winner of the competition

screening of short films on Ragging



Awareness talks on the menace of Ragging

As to make the students aware of the college's 'Zero Tileranse' Policy and sensitive the students about the imiladies and consequences of Ragging, posters and hunners in different parts of the college campus tespecially the entrances) are displayed.







The institution has a dedicated complaint box for students to register their complaints regarding any incident of Ragging. The complaint box is regularly monitored by the Anti – Ragging Committee. Fortunately till date the college has not received any complaints of Ragging. The institution is proof to declare it a Ragging free campus







Office to Change



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#### **Annual Report of Anti-Ragging Committee**

Ragging - Complaint box



Ragging free campus

Meeting of the Anti Ragging Committee are regularly held to discuss the upcoming awareness programs, initiatives and to discuss the latest regulations issued by UGC, Government and affiliating University and steps to implement such relevant directions.

The Anti – Ragging Squad regularly inspects the campus premises and Hostels to keep a vigil and prevent the incidences of ragging. The squad coordinates with the Anti-Ragging committee to keep the campus free from any incidences of ragging.

Darjeeling Government College is proud to have a ragging free campus and the credit for this belongs to the sincere efforts of all stakeholders.

Report prepared by John Kapil Chettri, Assistant Professor,Dept. of Political Science Convener and Nodal Officer

#### LINK FOR ANNUAL REPORT OF ANTI-RAGGING COMMITTEE:

http://www.darjeelinggovernmentcollege.com/userfiles/file/Report%20of%20Anti%20Ragging%20Committee.pdf



Jupin Maria



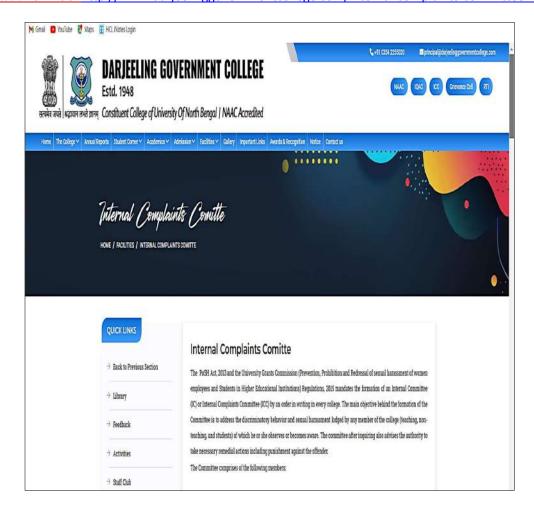
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C. <u>Implementation of guidelines of Internal Complaints Committee</u> (ICC)

Details of Internal Complaints Committee , regulations, mechanisms displayed in the Darjeeling Government College website

Website link FOR ICC http://www.darjeelinggovernmentcollege.com/internal-complaints-committee.html





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#### Policies and Guidelines followed by the ICC

### **Internal Complaints Comitte**

The PoSH Act, 2013 and the University Grants Commission (Prevention, Prohibition and Redressal of sexual harassment of women employees and Students in Higher Educational Institutions) Regulations, 2015 mandates the formation of an Internal Committee (IC) or Internal Complaints Committee (ICC) by an order in writing in every college. The main objective behind the formation of the Committee is to address the discriminatory behavior and sexual harassment lodged by any member of the college (teaching, non-teaching, and students) of which he or she observes or becomes aware. The committee after inquiring also advises the authority to take necessary remedial actions including punishment against the offender.

#### The Internal Complaints Committee will be guided by:

Sl.No.	Document Name	Click to View
01	(THE SEXUAL HARASSMENT OF WOMEN AT WORKPLACE (PREVENTION, PROHIBITION AND REDRESSAL) ACT, 2013)	<b>⊥</b> Download
02	(The Gazette of India_Ministry of Women and Child Development, 2013)	Download
03	(The Gazette of India_Ministry of Law and Justice,April 2013)	Download
04	(Handbook on Sexual Harassment of Women at Workplace_(Prevention, Prohibition and Redressal) Act, 2013)	Download
05	(UGC (Prevention,Prohibition and Redressal of Sexual harassment of Women employees and Students in Higher Educational Institutions)Regulations, 2015)	<b>⊥</b> Download



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#### List of members of ICC notified in the college website

l.No.	Name	Position	Phone number & Mail id
01	Dr. Sujata Rani Rai, Associate Professor and Head, of Nepali	Presiding Officer	Phone No.9933020442, Email ID. sujataranirai@gmail.com
02	Dr. Prabir Kumar Sen, Associate professor and Head, of Chemistry	Internal member	Phone No. 9883242855, Email ID. wbespks@gmail.com
03	Prof. Dewki Limbu, Assistant Professor of Geography	Internal member	Phone No. 9002631899, Email ID. devvsa@gmail.com
04	Prof Nisha Tamang,Assistant Professor of Geography	Internal member	Phone No. 99832091510, Email ID. tamangneesha@gmail.com
05	Prof. Shraddhanjali Singh, Assistant Professor of Hindi	Internal member	Phone No. 9836014105, Email ID. singh.shraddhanjali@gmail.com
06	Mrs. Norjin Tshering Bhutia ,Translator,	Office Staff Representative	Phone No. 9635411680, Email ID. norzeenbhutia@gmail.com
07	Mrs. Tshering Doma Bhutia , Group-D Staff,(Chemistry)	Non-Teaching Staff Representative	Phone No. 9933494233
08	Mr. Tej Kumar Thapa , Child Protection Officer & Senior Lead,Anugyalaya Darjeeling Diocese Social Service Society, Divyavani, Near Loreto Convent South Gate, Loch Nagar,	Member of NGO	Phone number. 96351-67500 Email Id: kumar.tez@gmail.com
09	Mrs. Ritika Gurung , (B.A. L.L.B. Hons), Advocate, District & Session Court,	(Legal Advisor)	Phone No. 62950-23825, Email.ID. ritikagurung38@gmail.com

#### LINK FOR POLICY DOCUMENTS AND GUIDELINES OF ICC:

https://www.indiacode.nic.in/bitstream/123456789/2104/1/A2013-14.pdf

https://wcd.nic.in/sites/default/files/Sexual-Harassment-at-Workplace-Rules.pdf

https://wcd.nic.in/sites/default/files/Sexual-Harassment-at-Workplace-Act.pdf

 $\frac{https://wcd.nic.in/sites/default/files/Handbook%20on%20Sexual%20Harassment%20of%20Women%20at%20Workplace.pdf}{}\\$ 

https://saksham.ugc.ac.in/content/downloads/7203627 UGC regulations-harassment.pdf





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#### Details and procedure displayed in college the website to help with the complaint lodging to ICC

#### WHO CAN PUT UP THE COMPLAINT

Any aggrieved woman who has suffered harassment at the workplace (Darjeeling)can approach ICC.

- O Aggrieved woman includes:
  - a. Woman who is an employee, or
  - b. Someone visiting the workplace, or
  - c. Student (any gender)

#### Procedure for complaint

- O In case of any sexual harassment, as stated by the law the Complainant must give a written complaint in the given format by the College.
- O For OFFLINE :The Complainant can take the form from the College office or college website and put it in the drop box of the ICC/Greevance Redressal Committee.
- O For ONLINE email it to the provided email ID of the ICC, which is iccdgc23@gmail.com. (ICCDGC23@gmail.com)
- Only written complaints will be considered. Any other form of complaint other than written will not be accepted.

In special cases, if the complainant is unable to write, the complaint may be oral. In such cases, it shall be documented in writing by the ICC member receiving the complaint and the same shall be authenticated by the complainant under her dated signature or thumb impression, as the case may be. The members of the Committee shall maintain confidentiality about the proceedings conducted by them.



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Details and procedure displayed in college the website to help with the complaint lodging to ICC

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#### WHERE?

The campus of a HEI including-

- Any department, organization, undertaking, establishment, enterprise, institution, office, branch
  or unit that is established, owned, controlled or wholly or substantially financed by funds provided directly or
  indirectly by the appropriate HEIs;
- Any sports institute, stadium, sports complex or competition or games venue, whether residential or not used for training, sports or other activities relating thereof in HEIs;
- O Any place visited by the employee or student arising out of or during the course of employment or study including transportation provided by the Executive Authority for undertaking such journey for study in HEIs.'

#### WHAT CONSTITUTES SEXUAL HARASSMENT?

In case of Vishakha v. the State of Rajasthan (1997), it is defined as follows:

"Sexual harassment includes such unwelcome sexually determined behaviour (whether directly or by implication) as

- a) physical contact and advances;
- b) a demand or request for sexual favours;
- c) sexually-coloured remarks;
- d) showing pornography;
- e) any other unwelcome physical, verbal or non-verbal conduct of sexual."

Categories/type of harassments in the College premises



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#### Responsibilities of ICC displayed in the college website:

#### Responsibility:

The ICC is responsible for

- Creating awareness about sexual harassment and promoting a culture of zero tolerance for such behavior within the College.
- 2. Drafting an organizational policy on Prevention of Sexual Harassment (PoSH)
- 3. Working towards creating a safe and respectful workplace for all employees and students.
- 4. Receiving complaints of sexual harassment in any form
- 5. Conducting Enquiries And making recommendations and resolutions
- 6. Keeping the identity of the complainant confidential.
- 7. After the inquiry is completed, the result and subsequent findings and suggestions for the ultimate action against the respondent will be given to the appellate body of the Institution for further action.

The official email of the Committee is iccdgc23@gmail.com.



Notice Board of Sexual harassment of women at workplace (Prevention, Prohibition and Redressal Act. 2013) displayed at the college premise



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#### **Composition of ICC**



GOVERNMENT OF WEST BENGAL OFFICE OF THE PRINCIPAL DARJEELING GOVERNMENT COLLEGE DARJEELING-734101 Phone:0354-2254078 0354-2254019 Fax :0354-2254078 Email dge.principal@gamil.com

Memo no.276/1-7/23

date.28/6/2023

#### NOTICE

As per UGC guidelines the Internal Complaint Committee has been reconstituted with the following members as per the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 and UGC (Prevention, Prohibition and Redressal of Sexual Harassment of Women employees and students in Higher Educational Intuitions) Regulations, 2015.

The term of the committee in for three years for the date of issue of this Notice (except for the existing members).

Presiding Officer:

Dr. Sujata Rani Rai, Associate Professor and Head,

P.G Department of Nepali, Darjeeling Government College, Darjeeling -734101, Phone No.9933020442,

Email ID. sujataranirai@gmail.com

1. Member : (Teaching) Dr. Prabir Kumar Sen, Associate professor and Head,

Department of Chemistry,

Darjeeling Government College, Darjeeling-734101, Phone No. 9883242855,

Email ID. wbespks@gmail.com

2. Member (Teaching) Prof. Dewki Limbu, Assistant Professor of Geography,

Darjeeling Government College,

Darjeeling-734101 Phone No. 9002631899, Email ID. devysa@amail.com

Email ID. devvsa@gmail.com

Member (Teaching) Prof Nisha Tamang. Assistant Professor of Geography,

Darjeeling Government College, Darjeeling-734101 Phone No. 99832091510,

Email ID. tamangneesha@gmail.com

Prof Shraddhaniali Singh Assistant

 Member (Teaching) Prof.Shraddhanjali Singh, Assistant Professor of Hindi,

Darjeeling Government College, Darjeeling-734101

Phone No. 9836014105,

Email ID. singh.shraddhanjali@gmail.com

5. Member (Non-Teaching) Mrs. Norjin Tshering Bhutia ,Translator, Darjeeling Government College,

Darjeeling-734101

Phone No. 9635411680,

Email ID. norzeenbhutia@gmail.com



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Darjeeling - 734 101, West Bengal, INDIA.

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Email: dgc.principal@gmail.com

6. Member :

Mrs. Tshering Doma Bhutia ,Group-D Staff,

(Non-Teaching)

Department of Chemistry, Darjeeling Government College,

Darjeeling-734101

Phone No. 9933494233.

External Member : (Member of NGO) Mr. Tej Kumar Thapa, Child Protection Officer,

Anugyalaya Darjeeling Diocese

Social Service Society, Divyavani, Near Loreto Convent South Gate,

Loch Nagar,

Darjeeling- 734101.

8. External Member : (Legal Advisor) Mrs. Ritika Gurung , (B.A. L.L.B. Hons), Advocate, District & Session Court,

Darjeeling.

Chamber: 2<sup>nd</sup> Floor Milkyway Hotel Building.

Ladenla Road, Darjeeling. Phone No. 62950-23825,

Email.ID. ritikagurung38@gmail.com



Officer-m-Charge
Darjeeling Govt. College
Darjeeling Govt. College
Darjeeling



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#### Complaint form of ICC

Department/Semester(optional):	Contact No
Roll no/Regn No(optional):	Email Id:
Type of Incident: - Observed/suspected	/ Reported:
Date & Time / Period of the Incident/Vi	olation:
Place of Violation/Incident:	
Nature of the Incident: Abuse/ Harassm	ent/ Molestation/Assault:
	= ( =
D 1 0 00 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Description of the Incident (through in	tormany Observer or by the Victim):
	7 6
Detail of the Alleged Person:	
Name:	Age:Gender:
Designation of the Alleged Person:	LEGE
College Office Staff / Non-Teaching Sta	nff/ Hostel Staff/ Teacher/Student/ Parent/Guardian
other:	
other	



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